



**garwyn**  
group

# LIABILITY ADJUSTING

Expertise, Service, Quality, Value



## Liability Adjusting services include:

- Employers' liability claims
- Public liability claims
- Product liability claims
- Professional Indemnity claims
- Environmental liability claims
- Construction claims

Four decades in the adjusting sector give Garwyn clients the confidence that we have the depth of experience to protect their interests across a range of liability claims. A clear focus on flexibility, timeliness and transparency of information, and a proven track record of delivering savings, is at the heart of our liability adjusting services plus, importantly, protecting the reputation and commercial interests of our insurer and corporate clients.

## Dedicated claims handling

High quality technical expertise is provided from our national network of offices, with the flexibility to provide a rapid response to major incidents anywhere in the UK. Addressing every aspect of the claim, from start to finish, a dedicated adjuster is appointed for each case to ensure a clear understanding of the client's requirements and achieve the best possible result.

Detailed on-site enquiries are undertaken wherever necessary, to achieve early clarification of the facts and gather the appropriate evidence, with proactive investigation integral to our service. The wealth of adjusting expertise within the Garwyn business as a whole ensures that each individual claim has the necessary scrutiny, and indemnity spend is kept to a minimum.

## Transparent and secure

Our service is backed up by high quality data collection, supporting detailed and accurate management information tailored to each client's own reporting requirements. A proven financial process ensures accurate reserving which is continually reviewed during the lifecycle of every case. And our financial controls and processes meet and regularly exceed the audit requirements of both our clients and our own internal standards.

## Why choose Garwyn Liability Adjusting services?

- We minimise claims spend whilst ensuring customer retention for your business
- We have the people, skills and technology to ensure the right level of expertise and resource is applied to each claim
- A transparent process gives valuable insight to our clients and their customers throughout the claim lifecycle
- We offer unparalleled experience in the settlement of liability claims
- We deliver services across a broad range of liability exposures

Our aim is simple: To protect the balance sheet and brand of our clients.

## For further info contact:

**Nick Patterson**

Commercial Director

01277 634400

[nick.patterson@garwyn.com](mailto:nick.patterson@garwyn.com)

[www.garwyn.com](http://www.garwyn.com)

GARWYN  
CELEBRATING  
**40**  
1971 - 2011  
YEARS  
IN BUSINESS

06/2011