



garwyn
group

Claims Management

Expertise, Service, Quality, Value



Covering the following claims classes:

- Employers' liability
- Public liability
- Motor
- Product liability
- Recoveries - property and motor
- Commercial property

Now more than ever, insurers and corporate clients are looking for ways to enhance the efficiency of claims management activity whilst achieving the best possible financial outcome.

The Garwyn Claims Management Service has been designed specifically to address this need with a clear focus on flexibility, timeliness and cost-effectiveness, and a proven track record of delivering a return on investment for clients.

Accessing Garwyn's high quality technical expertise through our extensive network of offices, clients can utilise a pure 'desktop' claims management service, or a combined desktop and field investigation service, all delivered by experienced claims professionals, cost negotiators and support staff.

Size is no barrier

The capacity and capability of the Garwyn Claims Management Service, supported by our eclaims web-enabled solutions, means both large volumes as well as high value claims can be handled, with clear service level agreements set to ensure that targets are consistently met.

Each client has a dedicated team to ensure a clear understanding of their requirements in order to achieve swift resolution of all valid claims. And leading-edge management information gives clients the ability to assess the progress of individual claims in line with their own reporting requirements.

Secure fund management

Garwyn has a proven process to manage client funds, which are held in trust in order to make payments on their behalf and reduce their administration costs. Our security controls and processes satisfy both internal and external audit requirements

Why choose Garwyn Claims Management?

- We have the people, skills and technology to handle desktop work for all classes of liability and first party risks
- We can reduce indemnity spend by up to 40% on some classes of business
- We reduce process and transactional costs
- We reduce leakage through the deployment of full supply chain management
- Proactive workflow reduces claims lifecycles by up to 25%

Our aim is simple: To provide a better service for our clients and a reduction in total costs.

For further info contact:

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GARWYN
CELEBRATING
40
YEARS
IN BUSINESS
1971 - 2011

06/2011